# Assessment Appeals Guide in Saskatchewan for Citizens



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# Introduction

This guide explains the property assessment appeal process. Topics include:

- Understanding property assessments
- Understanding assessment appeals
- Appeals to the board of revision
- Appeals to the Saskatchewan Municipal Board's Assessment Appeals Committee (AAC)

Additional resources are listed at the end of this guide. This guide is not a substitute for legislation. You may wish to consult a solicitor for specific situations.

# **Understanding Property Assessments**

Property assessment is how a property's assessed value is determined as of a specific date known as a "base date". Property assessment is not the same as property tax. Local governments use property assessments to calculate property taxes.

The Saskatchewan Assessment Management Agency (SAMA) has basic assessment information available online at:

sama.sk.ca/property-owner-services/understanding-assessment

Revaluation Brochure:

<u>A Look Ahead To 2025</u>

More detailed resources about assessment are available online at: <u>sama.sk.ca/document-library-news/manuals-handbooks-guides</u>

## **Questions About my Assessment**

If you do not understand your assessment notice, you should start by seeking additional information from your municipality's administrator. If SAMA prepared your assessment, a SAMA assessment appraiser can answer your questions. You may call the agency toll-free at: 1-800-667-SAMA (7262).

You can also search assessment information online using the SAMAView web application free of charge for personal or non-commercial use at <u>Property Owner Services | SAMA - Saskatchewan</u> Assessment Management Agency.

For regulated property assessments (agricultural land, heavy industrial property, railway roadway, pipelines and resource production equipment), information about your assessment can be found in the *Saskatchewan Assessment Manual – 2023 Base Year*. Non-copyrighted portions of the manual are available at no cost on the SAMA website (<u>sama.sk.ca/document-library-news/manuals-handbooks-guides</u>). The manual may also be purchased from SAMA.

For non-regulated property assessments (residential and commercial properties), refer to the *Market Value Assessment in Saskatchewan Handbook* and *SAMA's 2023 Cost Guide*. The entire handbook and non-copyrighted portions of the cost guide are available free of charge on the SAMA website (sama.sk.ca/document-library-news/manuals-handbooks-guides).

The cities of Prince Albert, Regina, Saskatoon and Swift Current each have their own assessment department. You can view information on assessment in those cities and/or contact the assessment appraiser through the city's assessment department at:

- City of Prince Albert <u>citypa.ca/en/living-in-our-community/property-assessments.aspx</u>
- City of Regina, residential regina.ca/home-property/residential-property-tax/assessment/
- City of Regina, commercial <u>regina.ca/business-development/commercial-property-tax/assessment/</u>
- City of Saskatoon <u>saskatoon.ca/services-residents/property-tax-assessments/property-</u> <u>tax/assessment</u>
- City of Swift Current <u>swiftcurrent.ca/i-want-to/learn-about-city-services/property-assessment</u>

# **Understanding Assessment Appeals**

## Who Can Appeal

Any person with an interest in the assessed value or classification of a property can appeal that property's assessment.

You can appeal if you believe there has been an error in the:

- Assessed value
- Classification
- Contents of the assessment roll
- Assessment notice

Appeals may also be filed by the municipality, another taxing authority, or SAMA.

**Please note that you cannot appeal your property tax levy.** The appeal process is about appealing an error in the assessed value of your property or classification of your property as outlined above.

## When to Appeal

Each municipality prepares an assessment roll every year. All municipalities must give notice to the public when the assessment roll is complete by advertising in a local newspaper or in any other manner the municipality considers appropriate. Municipalities other than cities must also advertise completion of the assessment roll in *The Saskatchewan Gazette*. In addition, assessment notices may be mailed to all property owners. Sometimes assessment notices are mailed just to owners whose property assessment changed from the previous year. In a revaluation year, all property owners will receive an assessment notice.

If you wish to appeal your assessment, you must do so within 30 days (60 days in a revaluation year such as 2025) of the assessment roll being advertised or of the mailing of the assessment notice. Appealing your assessment requires the completion of a notice of appeal form. The form is available at any municipal office.

An appeal form must be sent with any assessment notice that you may receive from the municipality. Forms are also found in the regulations accompanying the municipal acts. You can find these forms on the Publications Saskatchewan website at <u>publications.saskatchewan.ca</u>.

#### **Understanding Time Limit**

If a time limit (deadline to appeal, filing of documents, etc.) falls on a holiday, it will be extended to the next day that is not a holiday. If a time limit falls on a day the office is not open during regular operating hours, it will be extended to the next day that the office is open.<sup>1</sup>

### Where to Appeal

A notice of appeal should be filed with the secretary of the board of revision that the municipality appointed through personal service, by regular mail (includes email if an email address is provided) or registered mail. Usually, an address for filing a notice of appeal is included in the assessment notice and this address should be the address of the secretary of the board of revision. If an assessment notice advises a different address, the recipient of the notice of appeal must forward it to the secretary of the board of revision.

If you do not receive an assessment notice, you may contact the municipal office to find out where to send your notice of appeal. Alternatively, you may find it from the assessment notice published in a local newspaper, on the municipality's website or in the *Saskatchewan Gazette*. If you know the board of revision that the municipality appointed, you may also find the address and contact information for the board of revision here: <u>current list of certified boards of revision</u> in Saskatchewan.

## **Appeal Fee**

Your municipality may set an appeal fee. **The fee established must be paid to the municipality** before the deadline to appeal. Failing to do so will result in the appeal being dismissed. The fee is refunded where:

- The appeal is successful in whole or in part
- An appeal is withdrawn
- The appeal is deemed insufficient by the board of revision or its secretary

# **Agreement to Adjust**

Before filing a notice of appeal, you must attempt to enter into an agreement to adjust the assessment with other parties. You can:

- Find comparable properties in the municipal assessment roll
- Meet with the assessor or assessment service provider to discuss how your assessment differs from the comparable properties

It is important that you speak with the assessor or assessment appraiser early in the appeal period. During the appeal period, but before the appeal is heard by the board of revision, parties to an appeal may:

<sup>&</sup>lt;sup>1</sup> Section 2-28(5)(6) of *The Legislation Act*.

- Agree to a new valuation or classification of a property
- Agree to changing the taxable or exempt status of a property

This agreement must be in writing and is commonly known as the "agreement to adjust". If this agreement resolves all matters on the appeal, the assessor shall make any changes necessary to reflect the agreement between the parties and you must provide written notice to the secretary of the board of revision that you are withdrawing your appeal. In this instance, your appeal fee will be refunded.

### Assessor, Assessment Appraiser and Assessment Service Provider

For the cities of Regina, Saskatoon, Prince Albert and Swift Current that have in-house property assessment services, Assessor and Assessment Appraiser are interchangeable and Assessment Service Provider is the city itself. For the rest of the municipalities that contract SAMA for assessments, the Assessor is a staff member of the municipality appointed to maintain a municipal assessment roll and often the municipal administrator. Assessment Appraiser is an appraiser of SAMA and Assessment Service Provider means SAMA.

## Choosing to Use an Agent

Agents provide advice about property assessment. They may act on your behalf throughout the assessment appeals process. Before contacting an agent, you may want to contact the assessment appraiser that assessed the property to better understand how it was calculated. You should name the agent representing you in the notice of appeal if an agent will be attending the hearing with you or on your behalf.

## Withdrawing My Appeal with the Board of Revision

You may withdraw your appeal by notifying the secretary of the board of revision. The withdrawal must be in writing no later than 72 hours before the scheduled hearing date. Where an appeal is withdrawn, the appeal fee is refunded.

## The Simplified Appeal Process

A simplified appeal process:

- Is less formal
- Does not require filed written materials
- May be heard by only one member panel that the chair appoints

In accordance with legislation, you may decide to use a simplified appeal process when your appeal involves a:

- Single family residential property or residential condominium regardless of the total assessment
- Any other property that has an assessed value of \$750,000<sup>1</sup> or less

<sup>&</sup>lt;sup>1</sup> Property values are prescribed in section 44.6 of *The Municipalities Regulations*; section 17.6 of *The Cities Regulations*; and section 32.6 of *The Northern Municipalities Regulations*.

# Preparing the Notice of Appeal Form

You may wish to meet with the municipality or the assessment appraiser to discuss the appeal prior to completing the notice of appeal form. The meeting may create understanding between the parties on facts or issues surrounding your appeal. The date and any outcomes from the meeting are included in your notice of appeal. If the meeting does not take place, you must explain why. You must include a summary of your discussion with the assessor or assessment appraiser through the agreement to adjust process in your notice of appeal.

When making an assessment appeal, the notice of appeal form must be fully completed. You must provide specific facts and evidence that support an error has been made in the:

- Assessed value of the property
- Classification of the property
- Preparation of the assessment roll or assessment notice
- Content of the assessment roll or assessment notice

The grounds for the appeal must be specific. Phrases such as "assessment too high" or "I am not happy with my assessment" are not sufficient. It is your responsibility to make a case to the board of revision. The case may be as simple as proving that dimensions or a classification are incorrect, or as complex as proving that the value of a property is not fairly assessed compared to another similar property.

The secretary of the board of revision reviews your notice of appeal. In situations where the appeal does not meet minimum content requirements, the secretary should outline specifically what needs to be corrected and then will provide you with up to 14 days to make corrections.

If you do not correct the notice of appeal within that timeframe, the secretary of the board of revision may refuse to file the notice of appeal. The board of revision will not hear the appeal if this happens.

# Appeals to the Local Board of Revision

The board of revision manages the first level of appeals. Members of a board of revision are appointed by your municipal council. Council members and employees cannot be appointed to the municipality's board of revision of which they are either a council member or an employee. Likewise, a school division board member cannot be appointed to the board of revision if the school division levies taxes in the municipality. Board members come from a variety of backgrounds. They are taxpayers like you.

# You cannot appeal the level of taxes owing to the board of revision. Tax policy is a decision made by council, or in the case of education property tax, the provincial government. The board of revision hears assessment appeals only.

The board of revision listens to the evidence presented and follows the rules of natural justice. It makes an impartial decision based on the facts provided. The board must provide a written explanation for making its decisions.

A board of revision's decision cannot:

- Vary a non-regulated property assessment using single property techniques
- Change the assessment when the original assessment was comparable to similar properties

## Scheduling a Board of Revision Hearing

After your notice of appeal is accepted by the board of revision, if a hearing is required, the secretary of the board of revision will set a date, time and location (potentially virtual) for the hearing and notify you and the assessor at least 30 days before the hearing date. After receiving the notification, the appellant, the assessor (and the assessment appraiser if applicable) and the secretary of the board of revision may agree to an earlier date. Should this occur, all parties must also agree to a date for disclosing written materials.

## The Board of Revision Hearing

The specific process is established by each board of revision. Boards of revision are encouraged to follow the practices of all administrative tribunals as set out in the Ombudsman Saskatchewan report *Practice Essentials for Administrative Tribunals*: ombudsman.sk.ca/app/uploads/2020/03/Practice-Essentials-Final-with-Cover.pdf

Hearings may generally be conducted as follows:

- Both parties will be given the opportunity to make opening statements
- You present your case first, followed by the respondent (in most cases, the municipality or SAMA)
- Both parties typically have an opportunity for a cross-examination
- Where appropriate, both parties may present a summary argument
- The board members may ask questions at any time throughout the hearing

# Attending the Board of Revision Hearing

You must appear personally or be represented by an agent. Failure to appear may result in the board making a decision in your absence. The board may also choose to dismiss your appeal leaving no further right to appeal.

If you are scheduled to appear at more than one board of revision hearing on the same day, you can apply to one of the boards to change the date of the hearing. The board of revision will respond by rescheduling the hearing.

# **Evidence Presented at the Board of Revision Hearing**

All written materials to support your appeal must be filed with the secretary of the board of revision at least 20 days before the hearing. You must also serve a copy on every other party to the appeal by the same deadline. Evidence that is not submitted by the deadline may not be admissible later. Remember, you are not required to file written materials if you have chosen the simplified appeals process.

The assessment service provider gives you an assessment field sheet. They will also provide a written explanation of how the assessment was determined. You can expect to have this information at least 10 days before the hearing.

All other parties to an appeal must provide written materials to you at least 10 days before the date of the hearing. You may want to file written materials in response to information received from another party to appeal. You must do so at least five days before the date of the hearing.

In addition, you may declare information confidential before providing it. You can request that the materials will only be used to prepare an assessment or to consider the appeal. If the other party to the appeal will not agree with the request, the material does not need to be provided.

Boards of revision have the authority to issue an order declaring certain information confidential. They may declare information private when asked to do so by a party to the appeal. Boards of revision may declare information confidential if sharing the information may:

- Result in financial loss or gain
- Prejudice the competitive position of any person
- Interfere with any contractual negotiations

### Subpoenas or Summons

Parties to a hearing, and the board of revision itself, can request that witnesses provide evidence and attend a hearing through either the issuance of a subpoena or a summons. A party may request the secretary issue a subpoena to any person(s) and the board of revision may, by order, summon a person(s):

- To appear before the board
- To give evidence
- To produce any document and things that relate to the matters at issue in the appeal

As with all other rules of evidence, it is the board's decision to grant a request by a party to subpoena a witness to the hearing. Parties to the appeal must make a case that the evidence provided by the witness is necessary for a fair hearing.

A subpoena or summons must be served by personal service or registered mail. The party requesting the subpoena, when granted by the board, is responsible for serving the subpoena. You may want to consider obtaining legal advice prior to requesting a subpoena of a party who is not party to the appeal.

If you have requested the summons and the party is not a party to the appeal, you will also be responsible to pay the party to attend the hearing unless the board of revision rules otherwise. The amount that must be paid is calculated in accordance with Schedule IV of *The Queen's Bench Rules*. If you do not pay this party at the time you serve the summons, that party does not have to attend the hearing.

### **Board of Revision Decision**

The board of revision must make its decisions within 180 days of publication of the assessment notice.

If the board of revision could not meet the above deadline, they may explain to the municipal council why and ask the municipal council to pass a bylaw to extend this deadline. The council cannot pass a bylaw to extend the time for a board of revision decision past December 31 of the financial year in which the appeal was filed.

After the hearing, the board may decide to:

- Confirm the assessment
- Change the assessment

The assessment roll will reflect the written decision made by the board of revision. The fee that you paid to the municipality is refunded if you are successful in the appeal. You and any party to the appeal are entitled to appeal the decision of the board of revision to the Assessment Appeals Committee (AAC).

# Appeals to the Assessment Appeals Committee

The AAC is established by the Saskatchewan Municipal Board.

You may file an appeal with the AAC when you are not satisfied with the decision made by the board of revision. An appeal to the AAC must be made within 30 days of being served with a decision of the board of revision. You may also choose to appeal to the AAC if the board of revision refuses to hear or decide on an appeal. The request must be made within the calendar year for which the assessment was prepared. At this level, the record of the board of revision hearing will be examined for any errors made by the board. New evidence cannot be filed except in limited circumstances.

You can obtain appeal forms from the AAC at: <u>saskatchewan.ca/government/municipal-administration/appealing-decisions-made-by-municipalities/file-an-assessment-appeal</u> or in related regulations under the applicable Act. When appealing to the AAC, you are required to file a notice of appeal with:

The Secretary – Assessment Appeals Committee Saskatchewan Municipal Board Room 480 - 2151 Scarth Street REGINA SK S4P 2H8

You may appeal directly to the AAC when:

- You want to appeal several assessments on the same grounds
- The assessed value of a commercial or industrial property exceeds the amount set in the regulations (currently set at \$1 million)

For applications to consolidate appeals, or for commercial/industrial appeals intended to be filed directly with the AAC, please contact the AAC at 306-787-6221.

# Fees to Appeal to the AAC

Fees are required when filing an appeal with the AAC. The fees and appeal form must be filed within the 30 day appeal period or the appeal is dismissed. More information on appeals to the AAC, including the AAC fees can be found here: <u>saskatchewan.ca/government/municipal-administration/appealing-decisions-made-by-municipalities/file-an-assessment-appeal/appeal-aboard-of-revision-decision</u>.

Appeal fees are refundable when:

- The appeal is successful
- When the appeal is withdrawn at least 30 days before the scheduled hearing date

## Presenting Evidence to the AAC

You should have previously presented all the evidence relating to your appeal to the board of revision. This evidence is sent to the AAC by the secretary of the board of revision. AAC hearings are based on the record of the board of revision hearing. The AAC reviews this record for errors. The committee cannot accept new evidence except in very limited circumstances.

The AAC may accept new evidence when:

- The written materials and transcript (sent to the AAC by the secretary of the board of revision) are incomplete, unclear or do not exist
- The board of revision has omitted, neglected or refused to make a decision
- You have established that relevant information has come to your attention that you could not find through the exercise of due diligence at the time of the board of revision hearing

# The AAC Hearing

You should attend the hearing to support your argument. The AAC may make a decision in your absence. Hearings before the AAC are conducted as follows:

- The record of the board of revision is identified
- Any issues of jurisdiction that may prevent the AAC from hearing the appeal are addressed
- Both parties will be given the opportunity to make opening statements
- You will present your case first, followed by the respondent
- Where new evidence has been allowed:
  - Both you and the respondent may cross-examine the person(s) providing new evidence
  - Either party may call rebuttal evidence, as needed
- Where appropriate, both you and the respondent may present summary arguments
- The AAC may ask questions at any time throughout the hearing

You may choose to have legal counsel, a tax/assessment consultant, or anyone else you feel will adequately present your case before the AAC.

### The AAC Decision

AAC decisions are generally provided in writing three to six months following the hearing. The deadline for AAC decisions is not limited by the legislation and may exceed six months. All parties to the appeal and the local board of revision are sent a copy of the decision.

## Appealing the Decision of the AAC

The final level of appeal for property assessments is to the Provincial Court of Appeal. This type of appeal may only be made on a question of law or jurisdiction. If the Court of Appeal agrees to hear an appeal of the AAC decision, the Court of Appeal decision is final. If the Court of Appeal denies the appeal application, the decision of the AAC is final.

# For More Information

For specific information regarding your appeal, contact your local municipal office or board of revision secretary.

For appeals to the AAC, contact the Secretary of the Committee at 306-787-6221.

**For legislative information** please refer to legislation governing assessment appeals provided in:

- The Cities Act
- The Municipalities Act
- The Northern Municipalities Act, 2010

Regulations under these Acts include forms for filing assessment appeals for each type of municipality. These are:

- The Cities Regulations
- The Municipalities Regulations
- The Northern Municipalities Regulations

The Acts and Regulations may be purchased in paper format from:

Publications Saskatchewan

B 19 - 3085 Albert Street Regina SK S4S 0B1 Phone: 306-787-6894 Toll-free: 1-800-226-7302

Electronic versions are also available free of charge at Publications Saskatchewan's website: <u>publications.saskatchewan.ca</u>

For general information about assessments:	For general information about the appeal process:
Saskatchewan Assessment Management	Registrar, Assessment Appeals
Agency (SAMA)	Ministry of Government Relations
200 - 2201 – 11th Avenue	1540 – 1855 Victoria Avenue
REGINA SK S4P 0J8	REGINA SK S4P 3T2
Phone: 306-924-8000	Phone: 306-787-2067
Toll-free: 1-800-667-7262	Fax: 306-798-2568
Email: info.request@sama.sk.ca	Email: <u>assessment.registrar@gov.sk.ca</u>

# **Appendix A: Definitions**

- 1. Agent: An individual who represents an appellant in an assessment appeal.
- 2. Agreement to adjust: If all parties to an appeal agree to a new valuation, classification of property or to change the taxable or exempt status of property, a written agreement may be entered into to adjust the assessment.
- 3. **Appeal**: A formal process in which a property owner contests an assessment. A simplified appeal can be used in specific circumstances and is less formal.
- 4. **Appellant**: A person (such as a property owner, municipality, school division, SAMA or other taxing authority) who has an interest in any property that files a notice of appeal.
- 5. **Assess**: The act of valuing property officially for the purpose of an assessment, which is later used by municipalities to determine taxation.
- 6. **Assessment**: The value of the property determined in accordance with legislation.
- 7. **Assessment Appraiser**: The person providing assessed values of properties for a municipality.
- 8. **Assessment service provider**: The person or agency providing assessed values of properties for a municipality.
- 9. **Assessor**: The person appointed to maintain a municipal assessment roll; often the municipal administrator of the municipality.
- 10. **Mass appraisal**: A way to prepare assessments for a group of properties as of the base date using standard appraisal methods, common data and statistical testing.
- 11. **Non-Regulated Property**: Residential and commercial properties fall under the Market Valuation Standard. Provincial legislation deems these properties to have a "non-regulated property assessment".
- 12. **Regulated property**: Agricultural land, heavy industrial property, resource production equipment, railway roadway and pipelines fall under the Regulated Property Assessment Valuation Standard. Legislation deems these properties to have a "regulated property assessment".
- 13. **Respondent**: The party defending an appeal, typically an assessment service provider.